

KUBOTA EXCAVATORS
KUBOTA AG TRACTORS
KUBOTA WHEEL LOADERS
KUBOTA MOWERS
KUBOTA GARDENING EQUIPMENT

DIGGA AUGERS/BUCKETS
HUSQVARNA
ATLAS COPCO (C.P.)
CONCRETE EQUIPMENT
CROPLANDS

KAWASAKI
ANTONIO CARRARO
ROCK BREAKERS
COMPACTION PLATES
ARVIPO BATTERY PRUNERS



RESEARCH & DEVELOPMENT ENGINEERS PTY LTD

A.B.N: 59 007 938 025 ARC No: AU34220

Trading as: KUBpower Earthmoving & Construction Equipment Co.

7th February 2023

Dear Customer,

RE: Service and Spare parts Emergency call outs

As we all prepare for the year ahead, we would like to remind you that Kubpower are always here to assist you on a 24hr/7day-a-week basis. Staff across all three of our branches are fully equipped and competent for any emergency you may encounter.

Please see a list of our contact details, respective of South Australian regions ONLY for our Service and Spare Parts departments during and after business hours:

REGION	Business Hours 8:00am – 5:00pm	After hours SERVICE	After hours PARTS
Adelaide (and surrounds)	08 8139 7200 (Gepps Cross)	0499 600 478	0499 600 478
Adelaide Hills (and surrounds)	08 8390 3017 (Summertown)	0477 699 069	0477 699 069
South-East (and surrounds)	08 8762 0123 (Naracoorte)	0417 856 855	0417 856 855

****The following rates are exclusive of GST****

Phone consultation/diagnosis fees:

Invoices to customer

- a) \$50.00 per 20-minutes, as long as the conversation continues
- b) These fees will be void if staff are required on site, please see below fees.

Spare Parts Call Out Fees:

Invoiced to customer:

- a) \$160.00 flat rate call out fee
- b) \$140.00 per hour for every hour spent (includes delivery & travel time)
- c) Plus part(s)
- d) Customer responsible for all other freight charges

Service Call Out Fees:

Invoiced to customer:

- a) \$160.00 flat rate call out fee
- b) \$140.00 per hour for a 4-hour minimum (\$140.00 x 4 = \$560.00)
- c) \$140.00 per hour after 4hrs (includes delivery & travel time)
- d) Plus part(s), oil, etc.

If you have any further queries or concerns on the above, please don't hesitate to contact.



Gepps Cross 569 Grand Junction Road, Gepps Cross SA 5094 **T: +61 8 8139 7200 F: +61 8 8139 7201**
Naracoorte (PO Box 207), 4 Lucindale Road, Naracoorte SA 5271 **T: +61 8 8762 0123 F: +61 8 8762 0614**
Summertown 1069 Greenhill Road, Summertown SA 5141 **T: +61 8 8390 3017 F: +61 8 8390 3404**

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